

Symbio system requirements

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1 Symbio

1.1 Minimum requirements for client computers

This section provides minimum software requirements for a client computer to work with Symbio.

1.1.1 Browser support matrix

We are continuously working on providing the best experience to our users. Using the newest technology available on the market sometimes requires dropping support for some older browser versions. The following browsers are currently fully supported:

Browser	Version
Microsoft Edge	Last two released versions
Mozilla Firefox	Last two released ESR versions
Google Chrome	Last two released versions

Symbio also runs on the **Safari/iOS** browser, but this is not tested explicitly.

In August 2020 Microsoft has announced the timeline for the ending support for Internet Explorer 11 (IE 11) across the 365 apps and services. We will follow this procedure and discontinue supporting **Microsoft's IE 11**.

1.2 Recommended bandwidth ranges

This section provides generally recommended bandwidth ranges.

Bandwidth ranges of 3 megabits per second (Mbps) (dual T1) and greater with latencies no greater than 250 milliseconds (ms)



2 Symbio (OnPrem Installation)

2.1 Overview

Symbio provides several installation scenarios. Currently, these installations include a single server with a local SQL Server and a two-server installation with a web server and a database server. This article describes the hardware and software requirements for Symbio in each of the two scenarios.

Important: The information in this article apply to Symbio only. Other listed products in this article have their own software and hardware requirements. Please contact the manufacturer of the specified product in order to get more information.

2.1.1 Single server installation

Web server with local database



- Web pages
- Local services
- Different plugins for different needs
- Multitenancy
- Local SQL Server database

2.1.2 Two server installation

Web server



- Web pages
- Local services
- Different plugins for different needs
- Multitenancy

Database server









- Hosts the Symbio databases
- Can be mirrored or clustered
- To increase performance and capacity consider adding disks to the database server or adding database servers (depending on the bottleneck)



2.2 Minimum hardware requirements for server

The values in the following table are minimum values for installations on a single server with a local database and for web and database servers in a two-server installation.

Installation Scenario		Deployment type and scale	RAM	Processor	Hard disk space
	Single server	Development or evaluation installation	4 GB	64-bit, 4 cores	1 GB plus space depending on data
	Single server	Production deployment	12 GB	64-bit, 4 cores	5 GB plus space depending on data
	Two server – web server	Development or evaluation installation	4 GB	64-bit, 4 cores	1 GB plus space depending on data
	Two server – web server	Production deployment	12 GB	64-bit, 4 cores	5 GB plus space depending on data
	Two server – database server	Development or evaluation installation	4 GB	64-bit, 4 cores	1 GB plus space depending on data
	Two server – database server	Production deployment	8 GB	64-bit, 4 cores	5 GB plus space depending on data

Hard disk space depends on how much content that you have in your deployment.

2.3 Minimum software requirements for server

This section provides minimum software requirements for each server.

Minimum requirements for *database server* including local database server in case of single server deployment:

- One of the following:
 - 64-bit edition of Microsoft SQL Server 2019 (**recommended**)
For more information about requirements please visit <https://docs.microsoft.com/en-us/sql/sql-server/install/hardware-and-software-requirements-for-installing-sql-server-ver15?view=sql-server-ver15>
 - 64-bit edition of Microsoft SQL Server 2017
For more information about requirements please visit [https://msdn.microsoft.com/en-us/library/ms143506\(v=sql.130\).aspx](https://msdn.microsoft.com/en-us/library/ms143506(v=sql.130).aspx)



- 64-bit edition of Microsoft SQL Server 2016
For more information about requirements please visit
[https://msdn.microsoft.com/en-us/library/ms143506\(v=sql.130\).aspx](https://msdn.microsoft.com/en-us/library/ms143506(v=sql.130).aspx)
- For **evaluation scenarios** you can use 64-bit edition of Microsoft SQL Server 2017 or 2019 Express Edition with Advanced Services.
<https://www.microsoft.com/en-us/download/details.aspx?id=52679>
Please note that SQL Server 2016 Express LocalDB is not supported because of missing full text feature.

Minimum requirements for a *web server or single server*:

- One of the following:
 - 64-bit edition of Windows Server 2019 Standard/Datacenter (**recommended**)
 - 64-bit edition of Windows Server 2016 Standard/Datacenter
 - 64-bit edition of Windows Server 2012 R2 Standard/Datacenter (**deprecated**)
Symbio still runs on Windows Server 2012 R2, if possible, a newer Windows version should be used. Automated installation scripts may cause problems under Windows Server 2012 R2.
- Web Server (IIS) role
- Microsoft .NET Framework version 4.7.2
- For Symbio microservices: Microsoft .NET Core 3.1

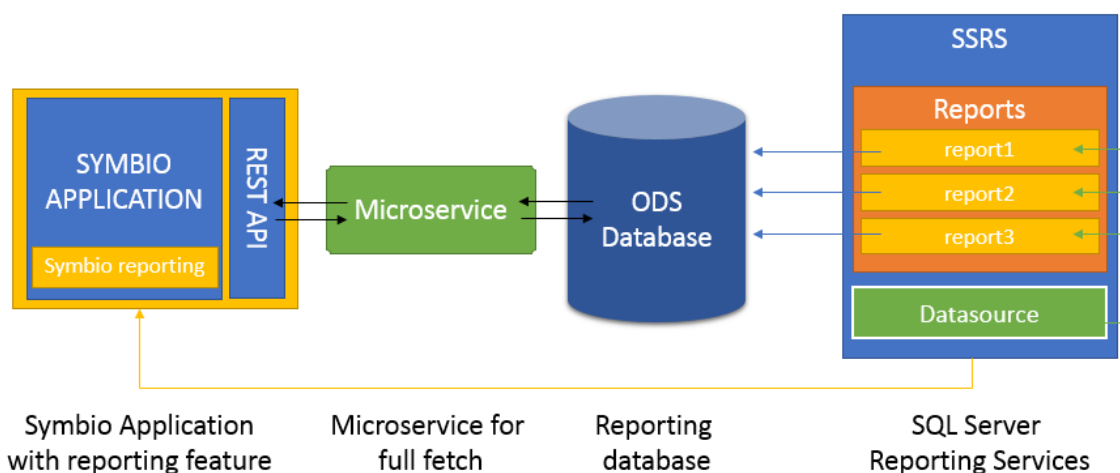


3 Symbio Reporting (On Prem Installation)

3.1 Overview

Symbio reporting is important feature of Symbio. Symbio provides number of predefined reports for users to generate and print. For enabling reporting features, some additional software needs to be installed and configured. For reporting purposes standard Symbio database cannot be used, and new ODS Database must be created for reporting. Symbio uses SQL Server Reporting Services for deploying and generating reports. For end user SQL Server Reporting Services are completely transparent because reports are fully integrated into Symbio. For ODS database creation Symbio specialized REST API (RESTful Application Programming Interface) is used by Microservice, which is fetching all data from Symbio and generating data in ODS database.

3.1.1 Architecture



3.2 Minimum software requirements for server

This section provides minimum software requirements for each server.

Minimum requirements for *reporting server* including local database server in case of single server deployment:

- One of the following:
 - 64-bit edition of Microsoft SQL Server 2019 **(recommended)**
For more information about requirements please visit <https://docs.microsoft.com/en-us/sql/sql-server/install/hardware-and-software-requirements-for-installing-sql-server-ver15?view=sql-server-ver15>
 - 64-bit edition of Microsoft SQL Server 2017 Reporting Services
For more information about requirements please visit [https://msdn.microsoft.com/en-us/library/ms143506\(v=sql.130\).aspx](https://msdn.microsoft.com/en-us/library/ms143506(v=sql.130).aspx)
 - 64-bit edition of Microsoft SQL Server 2016 Reporting Services



For more information about requirements please visit

[https://msdn.microsoft.com/en-us/library/ms143506\(v=sql.130\).aspx](https://msdn.microsoft.com/en-us/library/ms143506(v=sql.130).aspx)

- For **evaluation scenarios** you can use 64-bit edition of Microsoft SQL Server 2016 or 2017 Express Edition with Advanced Services.

<https://www.microsoft.com/en-us/download/details.aspx?id=52679>

Please note that SQL Server 2016 Express LocalDB is not supported because of missing full text feature.



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